

# User ID Recovery Function

**eSupplierConnect**

**August 31st, 2017**

**Version 2**

## HOW TO RECOVER YOUR USER ID

1

<https://www.esupplierconnect.com>

2

**FCA**  
FIAT CHRYSLER AUTOMOBILES

**eSUPPLIER  
CONNECT**

**Welcome to eSupplierConnect**  
Providing enhanced features to improve performance, collaboration and communication between Fiat, Chrysler Group and supplier partners.

**LOGIN**

- Global Home
- Register as a New User
- Need Help?
- Supported Browsers

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Click on "LOGIN" button.

3



Click on the "Forgot your User ID?" link

4

Insert the email address that had been provided for the registration to eSupplierConnect portal

click on the circle arrows next to the CAPTCHA security code image to refresh the CAPTCHA code

insert the CAPTCHA security code (case insensitive) displayed in the box on the left

Click on the "Back to login page" button to return to the login page without recovering the User ID

select the "Next" button to start the recovering operation